

# GOVERNMENT PROGRAMS COMPLIANCE OFFICER NEWSLETTER

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**HEALTH CARE SERVICE CORPORATION**



*Message from Kim Green  
HCSC Government Programs Compliance Officer*

Welcome to our first quarter newsletter for 2015! As we begin this new year, we thought it would be a good idea to get back to the basics. As you may be aware, HCSC is a Plan Sponsor that administers various state and federal Government Programs including Medicare Advantage, Medicare Prescription Drug Plan, MMAI and Medicaid. As such, HCSC is required to follow a unique set of laws and regulations related to those contracts.

*“I love figuring out which regulations to follow.”*

~ said nobody, ever.

Thankfully you have resources to help you sort through these very specific government regulations. In this edition, we will highlight the importance of knowing the government contracts you work on and how they relate to your job functions. We will provide you with reference materials and also direct you to contacts who will be able to answer any questions you may have. Together we can navigate through this ever changing regulatory world.

As always, please remember that you are required to report any suspicious behavior or potential wrongdoing related to any government contract. You can report this information to your manager or our Medicare Compliance hotline number, which is listed below. As the Government Programs Compliance Officer, please know that you can always contact me directly at 312-653-5110. We encourage you to visit our [website](#) and submit any topics that you would like to read about in future newsletters.

Kim Green

HCSC Government Programs Compliance Officer

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## Medicare Compliance Issues?

Contact  
HCSC Medicare Hotline  
1.877.211.2290



Your 24/7 resource for questions  
about Medicare Part D or MAPD



# Medicaid Contracts

## Integrated Care Program (ICP) - IL Only

•ICP is for seniors and persons with disabilities over the age of 19 who can get Medicaid but not Medicare. ICP coordinates care with local primary care providers (PCPs), specialists, hospitals, nursing homes, community-based providers and other providers to organize care around a patient's needs.

## Family Health Plan (FHP) - IL Only

•FHP provides financial assistance and health care services primarily to single mothers and their children under the age of 18. It also helps families achieve self-sufficiency and supports the Affordable Care Act (ACA) expansion population. The health care services provided include preventive and acute services and medical management strategies to improve care for FHP members.

## Centennial Care - NM Only

•Centennial Care is the new name of New Mexico's Medicaid Program. All previous NM Medicaid programs were combined into one and renamed Centennial Care.

## STAR and CHIP - TX Only

•Medicaid's State of Texas Access Reform (STAR) program is the managed care program that provides and coordinates preventative, primary and acute care covered services, including pharmacy. Children's Health Insurance Program (CHIP) provides a wide range of benefits including doctor, hospital, X-ray and lab services, well-baby and well-child visits, prescription drugs, vision services, and dental care.

If you work on any of the above government programs, it's imperative that you review the attached Job Aid to familiarize yourself with the specific requirements surrounding the contracts HCSC administers.

[Click here](#)

Government Contracts  
Job Aid

You may or may not work on any or all of these government contracts as part of your day to day responsibilities. If you do, you have an obligation to **know** and **follow** the rules associated with that contract. The Government Contracts Job Aid linked on the previous page is a great place to start. If you have additional questions or find yourself in need of training, please use the resources below.

For general questions, please contact your immediate supervisor.

Government  
Contract  
Training



**Beth Ritchie**  
Manager, Government Programs  
Learning & Development

**Kathie Howard**  
Government Programs Learning &  
Development Admin

### CONTACT INFORMATION

Email - If you have any news or questions that you would like included in the newsletter, please send an email to: [hisccompliance@bcbsil.com](mailto:hisccompliance@bcbsil.com)

Fraud Hotline - Available 24/7 - Report fraud issues anonymously

- ◇ 1-800-543-0867 - for Members
- ◇ 1-877-272-9741 - for Producers, Vendors & Providers
- ◇ 1-877-211-2290 - for Employees

Visit our website: [www.hisccompliance.com](http://www.hisccompliance.com)