



Government  
Programs  
Compliance

**Volume XVII**

**Issue 1**

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# **GOVERNMENT PROGRAMS**

## **Compliance Officer Newsletter**

### **A Message from Kim Green:**

My goal for each Government Programs Compliance Officer Newsletter is to provide you with information about the various government programs administered by HCSC.

HCSC is a Plan Sponsor that administers several Federal and State Government Programs, including:

- Medicare Advantage
- Medicare Prescription Drug Plan
- Illinois Medicare-Medicaid Alignment Initiative (MMAI) and
- Medicaid

As a Plan Sponsor, we have the responsibility to know and adhere to the requirements of all the contracts we administer. If we fail to meet those requirements, we are at risk for being subjected to various enforcement actions.

This newsletter edition provides an overview of HCSC's various Government Programs contracts. In order to conduct business effectively, efficiently, and aligned with our Federal and State requirements, all individuals working on Government Programs must understand the contractual obligations we are held to in our daily work. HCSC's plan for the future of Government Programs and key resources will also be reviewed.

As the Government Programs Compliance Officer, please know you can always contact me directly at 312-653-5110.

### **Kim Green**

HCSC Government Programs  
Compliance Officer



**HCSC Corporate Integrity HOTLINE 1-800-838-2552**



# **How?**

## **Can You Help?**

- Watch for questionable activity
- Know the laws & HCSC policies
- Report any issues

For compliance questions or concerns related to:

- Medicare Advantage
- Medicare Part D
- Medicaid

Integrity • Respect • Commitment • Excellence • Caring



## Government Programs Compliance

### GPC Resources:

**Enterprise Medicaid/Debarment**  
Melissa Lupella, Senior Director

**NM Medicaid**  
Jeanene Kerestes, Senior Director

**IL Medicaid**  
Yvonne Yang, Director

**TX Medicaid**  
Kirstie Reck, Director

**Medicare/MMAI**  
Kathleen Klein, Director

## MEDICARE

Administered by the Centers for Medicare and Medicaid Services (CMS), **Medicare** is the federal health insurance program for people 65 or older, certain younger people with disabilities and people with end-stage renal disease (ESRD) or amyotrophic lateral sclerosis (ALS). **Medicare is made up of four parts.**

- Medicare **Part A** (hospital insurance)
- Medicare **Part B** (medical insurance)
- Medicare **Part C** (Medicare Advantage)
- Medicare **Part D** (prescription drug)

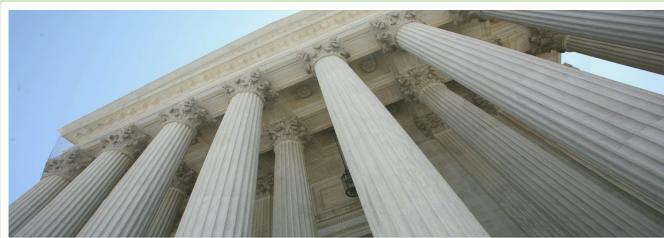
HCSC holds several different types of contracts with CMS to operate Medicare Part C and/or Medicare Part D programs. Those types of contracts are described below.

### Medicare Advantage Prescription Drug (MAPD)

Medicare Advantage Prescription Drug (MAPD) Plans offer Part A and Part B coverage with health plans such as HMOs, PPOs, Private Fee-for-Service (PFFS) plans, Special Needs Plans (SNPs) and Medical Savings Account (MSA) plans combined with prescription drug coverage (Part D). HCSC has MAPD contracts in IL, MT, NM, OK, and TX.

### Prescription Drug Plan (PDP)

A Prescription Drug Plan (PDP) helps Medicare-eligible retirees pay for prescription medications approved by CMS. HCSC has PDP contracts in IL, NM, OK, and TX.



## DUAL-ELIGIBLE

### Medicare Medicaid Alignment Initiative (MMAI)

Blue Cross Community MMAI is a health plan that provides benefits to people who are eligible for both Medicare and Medicaid, Illinois residents of the Greater Chicago or Central Illinois regions, and at least age 21.



## Government Programs Compliance

### Contact Us

#### Email

[hisccompliance@bcbsil.com](mailto:hisccompliance@bcbsil.com)



#### 24/7 Hotline

1-800-838-2552

**REPORT  
ANONYMOUSLY**



#### Website

[www.hisccompliance.com](http://www.hisccompliance.com)



## MEDICAID

Illinois, New Mexico, and Texas State Medicaid Plans contract with HCSC to deliver Medicaid managed care services to Medicaid members. As an MCO, HCSC helps states project and manage program costs and utilization. Below is an overview of HCSC's Medicaid plans.

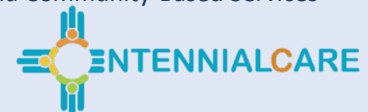
### Illinois HealthChoice

HealthChoice is the Medicaid plan offered statewide. It covers seniors and persons with disabilities, pregnant women, children under 19, and adults (eligible through the Medicaid expansion).



### New Mexico Blue Cross Community Centennial Care 2.0

Covers Temporary Assistance for Needy Families (TANF), pregnant women, adults (ACA Medicaid expansion), children under the age of 19, children in foster care child protective services, refugee families, individuals with disabilities who receive Supplemental Security Income (SSI), and individuals who qualify for Home and Community-Based Services (HCBS).



### Texas Medicaid and CHIP

The **STAR** Medicaid managed care program covers low-income children, pregnant women, and families.

**CHIP** covers children (age 18 and younger) in families that earn too much money to qualify for Medicaid but cannot afford to buy private insurance. **CHIP Perinatal** coverage provides care to unborn children of pregnant women who are not eligible for Medicaid and who have household income up to 202 percent of the federal poverty income level.

The **STAR Kids** Medicaid managed care program provides Medicaid benefits to children and adults 20 years and younger who have disabilities.



TEXAS  
Health and Human  
Services



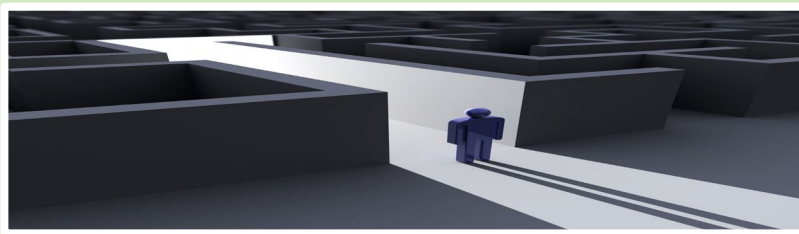
CHIP



TEXAS  
STAR  
Your Health Plan • Your Choice



TEXAS  
STAR  
Kids  
Your Health Plan • Your Choice



## Why it Matters...

If your work focuses on or is impacted by government programs, you are required to know the rules and regulations in order to conduct business and be in compliance with federal and state requirements. As government programs continue to grow, this becomes even more important. Compliance with government programs requirements supports HCSC's efforts to maintain existing and procure new government business, but also demonstrates our MCO's dedication to serving our members.



## Resources

### Explore the Training Resources Library found on the Ethics & Compliance site on FYIBlue

Additional Medicare and Medicaid Resources can be found under the "*Fraud, Waste & Abuse and Government Programs Compliance*" section, including:

1. [Job Aid – IL Medicaid Compliance Resources](#)
2. [Job Aid – NM Medicaid Compliance Resources](#)
3. [Job Aid – TX Medicaid Compliance Resources](#)
4. [Medicare and MMAI Information](#) (*Contract References by Functional Area*)

Have questions about the government programs requirements?

Connect with your immediate supervisor to review Gov't contract requirements that impact your work.

Reach out to the contract management team overseeing the Gov't contracts that impact your work.